

JOAN GARCÍA CAMBA

Chief Information Technology Officer (CIO)

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📍 Barcelona



EXPERIENCE

Chief Information Technology Officer Buddy (Miscota, Maskokotas, Animalear, Petness, Vetality)

📅 09/2020 - Ongoing 📍 Barcelona

Buddy is an international group specialized in pets with more than 25 years of experience in the sector selling products in more than 135 countries. Our purpose is to accompany people and pets from any part of the world every day so that they achieve their maximum well-being and happiness.

Directly reporting to the CEO of the company and been part of the board of chiefs. Responsible for aligning the information systems with the fast company's growth and strategic plans. Leading and managing a multidisciplinary team of 25 people. Responsible for the management of suppliers and for the department's budget.

- Managed growth from 6 to 25 employees successfully
- Attained 100% uptime
- Headed a team of 20 of developers and analysts towards successful project deliveries
- Transitioned software to a cloud based platform, reducing implementation times by 43%
- Re-structured product development and technology organizations into a well-organized set of high-performing teams within the first 6 months
- Migration to omnichannel ecosystem.

Chief Information Technology Officer (CIO)

CLUTX IT Solutions

📅 07/2019 - 09/2020 📍 Barcelona

Own company of computer services, focused on the management of computer systems, Helpdesk and development of web applications focused on processes.

With the aim of creating the processes necessary for the development of the business, definition of the company's strategy and ensuring that it remains faithful to its commitments. Responsible for the relationship with suppliers and customers, planning of projects to be developed, monitoring of these. Responsible for the quality of the service offered and user satisfaction.

- 35% increase in turnover in one year
- Implementation of contact processes, resolution and documentation of incidents
- 100% compliance with both project and support SLAs

SUMMARY

#IT_Yes, passionate about computer science, I am an entrepreneur, curious of mind, I need to feel that I learn and improve professionally day by day to be able to guide my team with the best criteria towards success.

Excellent customer vision, focusing efforts on the success of projects, leading the team through example and care in the work environment.

I want to prove that IT can and should be a lever to boost the business, without problems or worries, only solutions and benefits.

EDUCATION

Executive Master Digital Business

Esade Business School

📅 2016 - 2017

Informatics Engineering

Universitat Politècnica de Catalunya

📅 2002 - 2008 📍 Barcelona

Senior technician developing applications

IES Provençana

📅 2000 - 2002 📍 Barcelona

Senior technician in systems administration

IES Provençana

📅 1999 - 2000 📍 Barcelona

EXPERIENCE

Chief Information Technology Officer (CIO)

EQUIVALENZA

📅 07/2012 - 07/2019 📍 Barcelona

Retail company engaged in the bulk sale of perfume with more than 800 points of sale in different countries. It currently has over 700 shops worldwide.

Responsible for aligning the information systems with the company's growth and strategic plans, participating actively in fulfilling the established objectives. Leading and managing a multidisciplinary team of 10 people. Responsible for the management of suppliers and for the department's budget using CAPEX, OPEX and COGS. Directly reporting to the CEO of the company. Analysis of KPI results to improve the support and attention of the branches worldwide (SLA, FCR, ART).

- Creation of the IT department in collaboration with the Human Resources department in charge of the selection of staff.
- Successful implementation of the ERP system (SageX3) in cooperation with Deloitte for analysis and roll-out operations.
- Significant increase in preparing orders by effectively using evaluation tools such as Business Intelligence (Qlik), CRM (Microsoft Dynamics), SGA Warehouse Management System.
- Development of a B2B (E-Commerce) system based on Magento intended to unify and automate the purchase process of the branches
- Implementation of a warehouse management system (SGA), quickly and effectively transforming a completely manual system into an automated computer system.

Chief Information Technology Officer (CIO)

COHIMAR

📅 2004 - 2012 📍 Barcelona

Industrial supply company specialised in hydraulics and pneumatics (Enerparc, Roquet, Sesino, Hawe, IngersollRand).

Leadership and supervision of a team of 4 people and active collaboration with the sales department. Coordination of a digital transformation process, with the purpose of modifying a preselected company. Responsible for the process of replacing a traditional model with a modern model through: the digitisation of automatic invoices, creation of the corporate website and vertical microsites for SEO positioning in different search engines. Responsible for the remote autonomous work system for the commercial network (email, offers, CRM).

- Preparation of different websites in order to obtain a better positioning of the product.
- Increase (x30) in the number of website visits.
- Increase of the client portfolio nationally and internationally.
- Significant increase (x3) of the company's annual international turnover.

Systems Administrator

Various Jobs

📅 11/1999 - 2004 📍 Barcelona

Telefónica, Orange, SGO

- IT Trainer, IT Help Desk 1 and 2 level.

CERTIFICATION

¿Qué hacen los buenos directivos? Prioridades de la Alta Dirección

IESE Business School

La gestión de personas y equipos

IESE Business School

Claves para gestionar las personas

IESE Business School

MCP (Microsoft Certificate Professional) en servidores 2008R2

Microsoft

MCP (Microsoft Certificate Professional) en servidores correo Exchange 2010

Microsoft

LANGUAGES

Español

Nativo



Catalán

Nativo



Inglés

Proficient



SKILLS

Competencies

Customer orientation

Facilitator

Achievement orientation

Self-confidence

Change management

Leadership

Strategic vision

Communication

PASSIONS



My family



My job



Spend time with friends



Walking with my dogs



Travel



Listen music



Read books



TV Shows

FIND ME ONLINE



Skype (Teams)
me@joan.si



Whatsapp
+34 635482544



Website
www.joan.si



Linkedin
<https://www.linkedin.com/in/joangarcia/>

ASSOCIATIONS

Member

Mensa

📅 05/2021

Mensa International, organization of individuals with high IQs

Alumni

ESADE

📅 2016

Partner of the Esade Alumni group, participating in the different events

Microsoft TechNet

Microsoft

📅 2007

Support to the Microsoft TechNet community, helping to solve doubts of other users

Member

Cruz Roja / Acnur / Unicef / Intermon

📅 1999

Partner of different aid associations for the neediest

PUBLICATIONS

Talent, the ability to anticipate change

Computing

Joan García (Speaker)

📅 12/2018 bit.ly/compcam

Talk about the acquisition, retention and management of talent.

How to get the uniqueness of the omni-consumer

Retail Forum

Joan García (Speaker)

📅 05/2018 <https://www.retailforum.es/>

The data-driven attribution model

Welcome to 'Matrix'

El Economista - Franquicias

Joan García

📅 03/2017 bit.ly/bbmatrix

IT security in the franchise world

Loyalty and engagement

Directivos y Gerentes

Joan García

📅 03/2018 bit.ly/dygfideli

Creativity and transparency: keys to loyalty

MY LIFE PHILOSOPHY

Life isn't about waiting for the storm to pass. It's about learning how to dance in the rain

Vivien Greene

If it is simply difficult, it is done. If it is impossible, it shall be done.

Napoleón Bonaparte